



## FREQUENTLY ASKED QUESTIONS OF APPLICANTS FOR TEMPORARY PROTECTION

### **1. Who is entitled to temporary protection?**

- Ukrainian nationals, refugees in Ukraine, and their family members living in Ukraine before 24 February 2022
- Stateless persons and non-Ukrainians living in Ukraine before 24 February 2022 with a permanent residence permit, who are unable to return safely to their country of origin.

### **2. Where can I apply for temporary protection?**

You can apply for temporary protection at the Immigration Department of your District. In case you live in Nicosia you can apply for temporary protection at the Asylum Service premises. You will receive the decision on your application for temporary protection on the same day of the application.

#### **Nicosia:**

Asylum Service, 79 Arch. Makarios III Avenue, Afemia House 1077 Nicosia

#### **Larnaka:**

34 Tasou Mitsopoulou, Larnaka 6027

#### **Limassol:**

223 Fragklinou Rousvelt, Building "D. Nikolaou", 2nd floor, Limassol 3046

#### **Paphos:**

Corner of Eleftheriou Venizelou & Kanigkos 22, 2nd floor, Paphos, 8021

#### **Famagusta:**

83 Eleftherias Street, TAPOLOS Bld, Deryneia Plaza, 1st floor, Deryneia 5380

### **3. If I apply on-line, will I also receive my decision on-line?**

Yes, you will receive your decision on-line. Your application will be processed as soon as possible, however if the required documents are not submitted, this will delay the process.

Applications for temporary protection can also be submitted on-line through the website of the Asylum Service [www.moi.gov.cy/asylum](http://www.moi.gov.cy/asylum)



**4. What are the steps to follow when I apply for temporary protection online?**

- a. Complete the application on the Asylum Service page: [click here](#)
- b. Attach a copy of the passport (valid or expired) or ID. Please also attach the page of the passport with the official stamp showing the date that you left Ukraine or the date of arrival to the first country of entry (if available)

**5. What are the next steps to follow once I receive my decision (either on-line or in person?)**

In 48 hours, you should present yourself at the Immigration Department of your District for requesting the issuance of a biometric residence permit by the Civil Registry and Migration Department. In case you live in Nicosia, you can apply for the issuance of a biometric residence permit at the Civil Registry and Migration Department: Civil Registry and Migration Department, 90 Archbishop Makarios III Avenue, Nicosia 1077

**6. Can I apply with my family under the same application?**

Only the spouses and minor children (under 18) can be included in the same application. In case of adult children or other family members a separate application should be submitted.

**7. What are my rights once my application is approved?**

- residency rights
- access to labour market to engage in employed or self-employed activities
- suitable accommodation
- social welfare and means of subsistence if needed
- medical care
- medical or other assistance in case you have special needs
- access to education for children under 18